**RE: Proposal "02-278"** 

Federal Communications Commission

To Whom It May Concern:

For the past year I have been on the "Indiana Do Not Call List".

Before that I had tried everything from telling telemarketers to remove me from their list, to sending letters to the Direct Marketing Assn to get my name removed from all phone lists. No matter what I did, I still got annoying calls. The worst were recorded messages from an auto dialer.

My Husband and I own a small business and were being plagued with having our business constantly interrupted by 3-4 unwanted calls a day from telemarketers. We can't get a Non–Published telephone number because of our business.

The only <u>effective</u> solution for us has been the implementation of the "Indiana Do not call list. At first I still received some calls from out of state telemarketers but that soon stopped. I resent the Idea that my privacy is once again going to be invaded by a watered-down version of a method that is working perfectly for myself and many others.

As a business owner, I recognize that some businesses require the use of telemarketing to survive, but they are wasting time and money calling on people, such as others and myself, who don't want to be bothered.

There are so many fraudulent practices taking place over the phone with no way of knowing which calls are legitimate. I have been a victim of the Kirby Vacuum Cleaner Company's deceptive sales tactics. I wasted several hours of an afternoon last year because my husband thought he was going to get a free carpet cleaning.

Although our name was on the <u>Do Not Call List</u>, my husband received a call from a sales person who offered a free carpet cleaning in return for watching the demonstration so he went along with it. The day of the demonstration, he had an appointment with a customer leaving me to deal with the demonstration. To make a long story short, the so-called carpet cleaning turned out to be the salesman pouring salt on a section of carpet and continually going over the same spot until the salt was removed from my carpet. Once I told him that I didn't want to pay the ridiculous amount for the vacuum, he packed up and left with out the so called carpet cleaning that I was led to believe I was going to get.

<u>I do not want to be bothered with telemarketers!!</u> in any shape, fashion, or form

Please leave the Indiana Law alone.

Sincerely, Patricia Morgan